## Supplementary material 1.

### DanSCORE

**Structured Consultation Observation, Recording and Evaluation**

<table>
<thead>
<tr>
<th>Patient part</th>
<th>Doctor Part</th>
<th>Common part</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1.</strong> Do doctor and patient reach an agreement on the topics of the consultation?</td>
<td>□ yes □ partly □ no</td>
<td>□ much</td>
</tr>
<tr>
<td><strong>2.</strong> Are the patient’s ideas about symptoms, illness and self -treatment explored?</td>
<td>□ not relevant □ too much □ sufficiently □ too little □ not mentioned/missing</td>
<td></td>
</tr>
<tr>
<td><strong>3.</strong> Are the effects of the symptoms on what the patient can do at work and at home explored?</td>
<td>□ not relevant □ too much □ sufficiently □ too little □ not mentioned/missing</td>
<td></td>
</tr>
<tr>
<td><strong>4.</strong> Is there an exploration into how the limits of function affect the patient’s self-image, norms and values</td>
<td>□ not relevant □ too much □ sufficiently □ too little □ not mentioned/missing</td>
<td></td>
</tr>
<tr>
<td><strong>5.</strong> Are the patient’s feelings explored?</td>
<td>□ not relevant □ too much □ sufficiently □ too little □ not mentioned/missing</td>
<td></td>
</tr>
<tr>
<td><strong>6.</strong> Are the patient’s expectations of the consultation explored?</td>
<td>□ not relevant □ too much □ sufficiently □ too little □ not mentioned/missing</td>
<td></td>
</tr>
<tr>
<td><strong>7.</strong> Does the doctor summarize the patient’s history before the physical examination?</td>
<td>□ yes □ partly □ no</td>
<td></td>
</tr>
<tr>
<td><strong>8.</strong> Is it correct that this is a task for the doctor?</td>
<td>□ yes □ maybe/cannot be determined □ no, but the doctor deals with it appropriately □ no but the doctor deals with it inappropriately</td>
<td></td>
</tr>
<tr>
<td><strong>9.</strong> The diagnostic interview is:</td>
<td>□ unnecessary □ too comprehensive □ sufficiently □ too limited</td>
<td></td>
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<tr>
<td><strong>10.</strong> Does the doctor summarize the diagnostic interview before the physical examination</td>
<td>□ yes □ sufficiently □ insufficiently □ no</td>
<td></td>
</tr>
<tr>
<td><strong>11.</strong> The doctors diagnosis/conclusion is:</td>
<td>□ probably correct □ maybe correct □ incorrect</td>
<td></td>
</tr>
<tr>
<td><strong>12.</strong> The doctor’s explanation is:</td>
<td>□ correct □ partly correct □ incorrect</td>
<td></td>
</tr>
<tr>
<td><strong>13.</strong> Is the doctor’s decision professionally/ medically correct based on diagnosis/conclusion?</td>
<td>□ yes □ cannot be determined □ no</td>
<td></td>
</tr>
<tr>
<td><strong>14.</strong> Does the doctor ensure that the patient makes an informed decision?</td>
<td>□ yes □ maybe □ no</td>
<td></td>
</tr>
<tr>
<td><strong>15.</strong></td>
<td>□ Prior to teaching □ After the course</td>
<td></td>
</tr>
</tbody>
</table>
How much does the doctor do to make the patient understand the doctor’s conclusion/diagnosis?  
- a sufficient amount  
- too little  
- nothing

16. How much does the doctor do to make the patient understand the indication for further tests or examinations?  
- out of place  
- too much  
- a sufficient amount  
- too little  
- nothing

17. How much does the doctor do to make the patient understand the plan for further examination and treatment?  
- too much  
- a sufficient amount  
- too little  
- nothing

18. Is the patient asked to summarize the diagnosis, indications and plan?  
- unnecessary  
- yes  
- partly  
- no

19. The instructions to the patient about what to observe and how to react (Safety-net) are:  
- too comprehensive  
- adequate  
- insufficient  
- incorrect

20. Is the patient asked to summarize the instructions?  
- unnecessary  
- yes  
- partly  
- no

General Part

21. Is the time used for the consultation appropriate?  
- no, the consultation is too long  
- yes  
- no, the consultation is too short

22. Is the sequence of the steps appropriate?  
- yes  
- partly  
- no

23. Is each step completed prior to the next step?  
- yes/all steps  
- sufficiently  
- insufficiently, returns to earlier steps too often

24. Does the doctor postpone the conclusion until after the examination?  
- yes  
- no

25. Does the doctor use ”signposting”?  
- sufficiently  
- insufficiently  
- not at all

26. Does the doctor adapt the consultation style to the situation?  
- yes  
- partly  
- no

27. Does the doctor use a vocabulary that the patient understands?  
- yes  
- partly  
- no

28. Does the doctor interrupt the patient?  
- no  
- yes, but in an acceptable way  
- yes, too much/ in an unacceptable way

29. How was the doctor’s general reaction to the patient’s mood and emotions?  
- appropriate  
- inappropriate  
- cannot be judged

30. How does the doctor use body language?  
- appropriately  
- inappropriately

31. Do the doctor and the patient stay within their roles?  
- yes  
- no, but the deviation is acceptable  
- no, the deviation is unacceptable

32. Disturbances?  
- none  
- telephone rang  
- the nurse came in  
- the doctor went out to fetch something  
- noise, light or other disturbances

33. Where are they in relation to each other?  
- they are sitting opposite each other at the desk  
- around the corner of the table  
- at the same side of the table

Comments: