Supplementary Material 1. The DanSCORE questionnaire

**DanSCORE**
Structured Consultation Observation, Recording and Evaluation

- **Prior to teaching**
- **After the course**

### Patient’s part

<table>
<thead>
<tr>
<th>Question</th>
<th>Score Options</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Do doctor and patient reach an agreement on the topics of the consultation?</td>
<td>yes, partly, no</td>
</tr>
<tr>
<td>2. Are the patient’s ideas about symptoms, illness and self-treatment explored?</td>
<td>not relevant, too much, sufficiently, too little, not mentioned/missing</td>
</tr>
<tr>
<td>3. Are the effects of the symptoms on what the patient can do at work and at home explored?</td>
<td>not relevant, too much, sufficiently, too little, not mentioned/missing</td>
</tr>
<tr>
<td>4. Is there an exploration into how the limits of function affect the patient’s self-image, norms and values</td>
<td>not relevant, too much, sufficiently, too little, not mentioned/missing</td>
</tr>
<tr>
<td>5. Are the patient’s feelings explored?</td>
<td>not relevant, too much, sufficiently, too little, not mentioned/missing</td>
</tr>
<tr>
<td>6. Are the patient’s expectations of the consultation explored?</td>
<td>not relevant, too much, sufficiently, too little, not mentioned/missing</td>
</tr>
<tr>
<td>7. Does the doctor summarize the patient’s history before the physical examination?</td>
<td>yes, partly, no</td>
</tr>
</tbody>
</table>

### Doctor’s Part

<table>
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<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>8. Is it correct that this is a task for the doctor?</td>
<td>yes, maybe/cannot be determined, no, but the doctor deals with it appropriately, no, but the doctor deals with it inappropriately</td>
</tr>
<tr>
<td>9. The diagnostic interview is:</td>
<td>unnecessary, too comprehensive, sufficiently, too limited</td>
</tr>
<tr>
<td>10. Does the doctor summarize the diagnostic interview before the physical examination</td>
<td>yes, sufficiently, insufficiently, no</td>
</tr>
<tr>
<td>11. The doctor’s diagnosis/conclusion is:</td>
<td>probably correct, maybe correct, incorrect</td>
</tr>
<tr>
<td>12. The doctor’s explanation is:</td>
<td>correct, partly correct, incorrect</td>
</tr>
<tr>
<td>13. Is the doctor’s decision professionally/medically correct based on diagnosis/conclusion?</td>
<td>yes, cannot be determined, no</td>
</tr>
<tr>
<td>14. Does the doctor ensure that the patient makes an informed decision?</td>
<td>yes, maybe, no</td>
</tr>
</tbody>
</table>

### Common part

<table>
<thead>
<tr>
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</tr>
</thead>
<tbody>
<tr>
<td>15. How much does the doctor do to make the patient understand the doctor’s conclusion/diagnosis?</td>
<td>much, a sufficient amount</td>
</tr>
</tbody>
</table>
16. How much does the doctor do to make the patient understand the *indication* for further tests or examinations?

- too little
- nothing
- out of place
- too much
- a sufficient amount
- too little
- nothing

17. How much does the doctor do to make the patient understand the plan for further examination and treatment?

- too much
- a sufficient amount
- too little
- nothing

18. Is the patient asked to summarize the *diagnosis, indications and plan*?

- unnecessary
- yes
- partly
- no

19. The *instructions* to the patient about what to observe and how to react (Safety-net) are:

- too comprehensive
- adequate
- insufficient
- incorrect

20. Is the patient asked to summarize the *instructions*?

- unnecessary
- yes
- partly
- no

**General Part**

21. Is the time used for the consultation appropriate?

- no, the consultation is too long
- yes
- no, the consultation is too short

22. Is the sequence of the steps appropriate?

- yes
- partly
- no

23. Is each step completed prior to the next step?

- yes/all steps
- sufficiently
- insufficiently, returns to earlier steps too often

24. Does the doctor postpone the conclusion until after the examination?

- yes
- no

25. Does the doctor use "signposting"?

- sufficiently
- insufficiently
- not at all

26. Does the doctor adapt the consultation style to the situation?

- yes
- partly
- no

27. Does the doctor use a vocabulary that the patient understands?

- yes
- partly
- no

28. Does the doctor interrupt the patient?

- no
- yes, but in an acceptable way
- yes, too much/ in an unacceptable way

29. How was the doctor’s general reaction to the patient’s mood and emotions?

- appropriate
- inappropriate
- cannot be judged

30. How does the doctor use body language?

- appropriately
- inappropriately

31. Do the doctor and the patient stay within their roles?

- yes
- no, but the deviation is acceptable
- no, the deviation is unacceptable

32. Disturbances?

- none
- telephone rang
- the nurse came in
- the doctor went out to fetch something
- noise, light or other disturbances

33. Where are they in relation to each other?

- they are sitting opposite each other at the desk
- around the corner of the table
- at the same side of the table

**Comments:**